

TERMS AND CONDITIONS

1. All lessons must be paid for in advance
 2. A swimmer's place is booked and committed for the whole term; any cancellation within 7 days of the start of term, or during the term will receive no refunds. Any outstanding accounts must be paid for in full.
 3. Any information given to Splash Swim School, for example a swimmer's swimming ability or medical details will be assumed to be true and accurate. Should this not be the case Splash will accept no liability.
 4. Splash Swim School reserves the right to make changes to the programme where necessary, or to cancel lessons if there are insufficient numbers.
 5. It is the swimmers or parent/carers responsibility to notify us of any illnesses, injuries or medical conditions likely to impede a swimmer's safety or ability to participate.
 6. The charges set out are for a specified time and day, there will be no refunds for cancellation, or absence whatever the reason. Any additional lessons will be charged at the normal rate.
 7. We reserve the right to change times and locations for reasons beyond our control.
 8. It is the swimmers or parent/carers responsibility for the cost of getting to and from the pool.
 9. We will provide swimming aids and equipment, a qualified swimming teacher for each group. All teachers will hold the appropriate teaching and lifeguard qualifications and will be DBS checked. Each lesson will be a maximum of 30 minutes, during which time pupils will be registered and de-registered.
 10. It is the swimmers own and parent/carers' responsibility to maintain their children's safety prior to and after their lesson, and to maintain the safety of others in their care.
 11. Splash staff may occasionally video swimmers for training purposes only. Photographs may be taken occasionally by an approved photographer or for Splash publicity purposes only. If you have any objections please notify us at time of booking in the additional booking notes.
 12. **No phone device or any other device with a camera/video facility is allowed in the changing rooms or on poolside for Child Protection reasons.**
 13. To assist with the safe teaching of lessons and the safe evacuation of the venues, we politely ask you to ensure **that you sit quietly whilst watching lessons and keep numbers watching per swimmer to a minimum.**
- *Splash Swim School is a member of the Federation of Small Businesses (FSB), Institute of Swimming Teachers and Coaches (IOS), the Amateur Swimming Association (ASA) and the Swimming Teachers Association (STA)*
 - *Splash Swim School has Civil and Employer's Liability Insurance*
 - *Splash Swim School is registered with Data Protection*